



CLASS BOOKING, WAITLIST & CANCELLATION POLICY

UPDATED: FEBRUARY 2022

BOOKING CLASSES

- Classes can be booked 7 days in advance.

CANCELLING CLASSES

- You can early cancel classes up to 3 hours prior to the scheduled start time without penalty.
- If you late cancel your class within 3 hours of the scheduled start time, or are a no-show, the class will be deducted from your account.
- Cancellation policy does not apply to weekday classes before 12pm.

WAITLISTS

- You will be placed on a waitlist if the class is full (check your waitlist number in the HYC app) and will remain on it unless you remove yourself.
- You will be notified by text/email when you have secured a space on the class. Please reply to confirm your spot. If you do not reply and we have a long waitlist you may offer the space to someone else.
- If you get a space on the class from the waitlist and late cancel or are a no-show, the cancellation policy above applies.
- The waitlist will 'lock' 3 hours prior to class so you will not automatically be moved to the class if a space becomes available - keep checking the app and rebook yourself if a space pops up.

All bookings/cancellations/amendments can be made via the HYC app, Mindbody app or online at www.hotyogaclub.co.uk

If you have any questions relating to the above please contact us at the studio on 01784 463100 or via email at enquiries@hotyogaclub.co.uk